

Questions and Answers

Dramatically increase productivity with AutoCAD LT® software, the world's number-one-selling 2D drafting and detailing product. Boost efficiency with an updated and optimized user interface. New controls simplify navigation, make commands easier to find, and help new users become productive as quickly as possible.

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1. General Information

1.1 What is AutoCAD LT® 2009 software?

AutoCAD LT® 2009 software is the world's number-one-selling 2D drafting and detailing product. For design professionals who require full DWG native file format compatibility without 3D capabilities, advanced customization, or network licensing, AutoCAD LT makes daily work simpler because it is designed with the drafter in mind. Boost efficiency with innovative features that save time by automating routine tasks and reduce errors. New controls simplify navigation, make commands easier to find, and help new users become productive as quickly as possible. You also work smarter with existing features like annotation scaling and Express Tools. Your work goes quicker. Your day goes smoother. And your tools just keep getting better.

1.2 Who uses AutoCAD LT® software?

AutoCAD LT® software is used by architects, CAD technicians, designers, engineers, project managers, and CAD/IT managers in a variety of industries, including the manufacturing, building, civil, and mapping industries.

For example, AutoCAD LT is used by

- Design professionals who create technical drawings and have no need for automation of repetitive design steps or additional functionality provided by third-party applications
- Drafters who put the finishing touches on a design with detailing, annotations, links to online data, and verification of accuracy
- Contractors, suppliers, or operational professionals who need to review a drawing to extrapolate data specific to their businesses
- Principals and project leaders who need to review and edit a drawing and monitor progress

1.3 What are the main features and benefits of AutoCAD LT® 2009 software?

For more information, refer to the Features and Benefits document at www.autodesk.com/autocadlt-features.

1.4 If I'm using a previous AutoCAD LT® software release, what would I gain by purchasing AutoCAD LT 2009?

AutoCAD LT® 2006 software streamlined the tasks you perform every day. Hatching became more flexible, dimensioning was improved, and text editing was enhanced to work the way you always wanted it to. AutoCAD LT 2007 enabled designers to work even faster and smarter with powerful new features such as Dynamic Blocks and Express Tools for better layer management. AutoCAD LT 2008 introduced automated annotation scaling and layer properties per viewport, making workarounds a thing of the past.

Now, AutoCAD LT 2009 builds on previous releases and provides improved drafting functionality. Increase efficiency with innovative features that not only speed up routine tasks, but also help new users become productive as quickly as possible. Working with layers is now easier than before, and a newly designed user interface simplifies navigation and makes commands easier to find. New support for image underlays and polygon viewports makes working with drawings faster and more efficient. With AutoCAD LT 2009 you can achieve new heights of productivity. For a comparison of AutoCAD LT 2009 features, refer to the AutoCAD LT Release Comparison Matrix at www.autodesk.com/autocadlt.

1.5 What are the key differences between AutoCAD LT® 2009 software and AutoCAD® 2009 software?

Both AutoCAD® 2009 software and AutoCAD LT® 2009 software programs use the same software architecture and technology, and both create files in the same native DWG file

format and the DWF™ file specification. But AutoCAD 2009 provides additional capabilities in the following key areas:

- Advanced customization with LISP, ARX, and VBA
- Action recorder
- Conceptual design
- 3D visualization and rendering
- Network licensing
- Sheet set management
- Presentation graphics
- CAD standards management

Learn more about AutoCAD 2009 at www.autodesk.com/autocad.

2. Availability and Pricing

2.1 When will AutoCAD LT® 2009 software be available?

AutoCAD LT® 2009 software will be available worldwide in English, German, and Japanese in March 2008.

2.2 When can I expect localized versions of AutoCAD LT® 2009 software to ship?

Autodesk plans to ship localized versions for French, Spanish, Italian, Korean, Traditional Chinese, Russian, Czech, and Polish. Autodesk also plans to provide documentation localized for Norway, Sweden, Netherlands, Denmark, and Finland. Autodesk will announce the expected ship dates as the localized versions become available.

2.3 What is the price for AutoCAD LT® 2009 software?

Prices may vary by country and reseller. Contact an Autodesk Authorized Reseller for pricing information. In addition to full purchases of AutoCAD LT® 2009 software, upgrades are available from AutoCAD LT® 2006, 2007, and 2008 versions.

You can also purchase AutoCAD LT online at the Autodesk Store, www.autodesk.com/store. For online purchase in countries outside the United States and Canada, visit your country-specific Autodesk website for more information.

2.4 Is subscription available for AutoCAD LT® 2009 software?

Yes, subscription is available for AutoCAD LT® 2009 software. Contact an Autodesk Authorized Reseller for subscription information.

2.5 Who is eligible for an upgrade to AutoCAD LT® 2009 software?

If you own an AutoCAD LT® 2006, 2007, or 2008 software license, you are eligible to purchase the upgrade version of AutoCAD LT® 2009.

2.6 Can I try AutoCAD LT® 2009 software before I buy it?

Yes, you can try it out by requesting an AutoCAD LT® 2009 software trial version. This full-functioning version of AutoCAD LT 2009 is available as a free[†] 30-day trial. You can order the Trial CD from your Autodesk Authorized Reseller or online at www.autodesk.com/autocadlt-trialcd.

2.7 Are there special purchase programs available for educational institutions or students?

United States and Canada only

Yes, students, educators, and institutions are eligible to purchase AutoCAD LT® 2009 software through a special program. For more information, or to find an Autodesk Education Reseller, visit www.autodesk.com/education.

2.8 Are there special purchase programs available for federal, state, and local governments?

Yes, AutoCAD LT® software is available at special prices to government agencies in the United States and Canada. For more information, go to www.autodesk.com/government.

3. Compatibility

3.1 Has the AutoCAD LT® 2008 software DWG drawing file format changed for AutoCAD LT 2009?

No, AutoCAD LT® 2009 software uses the same DWG file format as AutoCAD LT 2007/2008.

3.2 Does AutoCAD LT® 2009 software read and save drawings created by earlier releases of AutoCAD® ?

AutoCAD LT® 2009 software reads drawing files from all previous versions of AutoCAD LT and AutoCAD software.

AutoCAD LT 2009 has a built-in SaveAs function so you can save drawings to and from AutoCAD LT releases using the 98, 2000, and 2004 DWG formats. In addition, you can use the SaveAs AutoCAD Release 12 DXF™ command to support releases prior to AutoCAD LT 98.

3.3 Is AutoCAD LT® 2009 software interoperable with other Autodesk products?

Yes, AutoCAD LT® 2009 software is built with the same technology as AutoCAD® 2009 so sharing data is seamless. It enables the next generation of Autodesk products to be interoperable with AutoCAD LT 2009. These include Autodesk® 3ds Max®, Autodesk® VIZ 2009, Autodesk® Design Review 2009, and DWG TrueView™ 2009, as well as the industry-specific AutoCAD-based products: AutoCAD® Architecture 2009, AutoCAD® Map 3D 2009, AutoCAD® Civil 3D® 2009, AutoCAD® Electrical, and AutoCAD® Mechanical applications.

3.4 Can I run AutoCAD LT® 2009 software side by side with other AutoCAD-based applications?

Yes, AutoCAD LT® 2009 software can be installed side by side with AutoCAD® as well as any version of Autodesk's industry-specific products, including AutoCAD® Architecture, AutoCAD® Map 3D, AutoCAD® Civil 3D®, AutoCAD® Electrical, AutoCAD® Mechanical, Revit® Architecture, and Autodesk® Inventor™ software applications.

3.5 Do AutoCAD LT® 2007/2008 software customized menus work in AutoCAD LT 2009?

Yes, AutoCAD LT® 2009 software automatically migrates customized menus (CUI files). The first time you launch AutoCAD LT 2009 the migration feature asks if you want to migrate your settings from your previous AutoCAD LT version to AutoCAD LT 2009. The migration feature helps you make a smooth transition to the new release by automatically

migrating customized menus, hatch patterns, linetypes, command shortcuts, and profiles. For additional migration tools, refer to www.autodesk.com/migrationtools.

3.6 Does AutoCAD LT® 2006 software or earlier customized menus work in AutoCAD LT 2009?

Yes, AutoCAD LT® 2009 software loads customized menus (.mns, .mnu, and .mnr files). Once loaded they are converted to a .cui (customize user interface) file and can be used with AutoCAD LT 2009. By using the migration feature, AutoCAD LT 2009 sets your support files location for files such as menus and toolbar icons. Alternatively, you can use the CUI editor to move your customizations to the AutoCAD LT 2009 menu. For additional migration tools, refer to www.autodesk.com/migrationtools.

3.7 Can AutoCAD LT® 2009 software work with custom objects created in Autodesk industry-specific software?

Yes, the AutoCAD LT 2009® software application can read custom objects created in Autodesk products that use RealDWG™ technology to create those objects. With the AutoCAD LT 2009 application you can view these objects automatically using object enablers—you do not have to install any special plug-ins or viewers. For example, if you need to review a building floor plan created in AutoCAD® Architecture 2009, you simply open the drawing file; the 3D wall and window objects that are part of a drawing are instantly viewable, and all the associated data is available.

4. Platform and System Requirements

4.1 What are the system requirements for AutoCAD LT® 2009 software?

The recommended system requirements for AutoCAD LT® 2009 software are as follows:

- Intel® Pentium® 4 processor, 2.2 GHz or greater
or
Intel or AMD® Dual Core processor, 1.6 GHz or greater
- Windows Vista® Ultimate, Business, Enterprise, Home Premium, or Home Basic; Windows XP Professional or Home Edition (SP2)
- 512 MB RAM
- 550 MB free disk space for installation
- 1024x768 VGA with true color
- Microsoft® Internet Explorer® 6.0 (SP1 or higher)

4.2 Does AutoCAD LT® 2009 software support 64-bit operating systems?

Yes, with the release of AutoCAD LT® 2009 software, 64-bit operating systems are fully supported. The system requirements for 64-bit systems are as follows:

- AMD 64 or Intel EM64T processor
- Windows XP Professional x64 Edition or Windows Vista 64-bit
- 1 GB RAM, 2 GB for Windows Vista 64-bit
- 750 MB free disk space for installation

Note: AutoCAD LT 64-bit cannot be installed on a 32-bit Windows operating system.

For best use with Windows Vista Home Premium, Business, or Ultimate Editions, Microsoft recommends the following:

- 1 GB system memory
- 128 MB graphics memory (minimum)

4.3 Is AutoCAD LT® 2009 software Logo Certified for Windows Vista?

AutoCAD LT® 2009 software has achieved the “Certified for Windows Vista” logo. This is the highest level of logo certification that Microsoft offers and indicates that AutoCAD LT 2009 has a higher standard of quality and supports the best of what Windows Vista has to offer.

5. Licensing

5.1 Does AutoCAD LT® 2009 software use product activation for stand-alone licenses?

Yes, with the release of AutoCAD LT® 2005 software the process formerly referred to as “authorization” was replaced by the more industry-standard “product activation.” AutoCAD LT 2009 continues to use product activation.

5.2 What is product activation?

Product activation is a software-based license management technology incorporated into many Autodesk products. It is a secure and trouble-free process that authenticates licensed users running Autodesk software. The process verifies that the serial number is legitimate and has not been activated on more computers than are eligible. It does not affect the ability of licensed users to operate their software the way they have always done. It is similar to the authorization mechanism in Autodesk products in the past but provides additional capabilities for security and special product versions (such as student and trial versions).

5.3 Why is Autodesk requiring Autodesk customers to activate their software?

Product activation is a simple way to reduce and deter unauthorized use and casual copying of Autodesk products, with little to no impact on loyal customers.

5.4 How do I activate my software?

Through the activation and registration interface, you can activate your product 24 hours a day, seven days a week, over the Internet or via email. Either option takes only a few steps to complete and requires your product serial number and registration information.

5.5 What if I have more than one computer? Will product activation allow me to use the software on multiple machines?

Autodesk recognizes that some users may need to operate the software when they are away from their usual work location. To accommodate this need, the product activation technology and the AutoCAD LT® software End-User License Agreement allow an employee to install the software on a second computer owned by the employee’s company, provided it is for use away from the employee’s usual work location, the two copies are used only by that employee and no other, and only one copy of the software is ever in use at any one time.

5.6 Where can I find more information about software activation?

More information on product activation can be found at www.autodesk.com/activation.

6. Support and Training

6.1 How do I obtain direct technical support?

North and South America (including the Caribbean)

You are entitled to 30 days of Up and Ready telephone support from your date of Registration, in English, covering installation* and configuration** of your new Autodesk software.

Call +1-425-485-3757 Monday through Friday from 7 a.m. to 5 p.m. Pacific time, excluding U.S. holidays.

Europe, the Middle East, and Africa

Product Support in English

You are entitled to 30 days of Up and Ready support from your date of Registration, in English, covering the installation* and configuration** of your new Autodesk software.

For information about how to obtain support, send an email with the subject line "Support Information" to supportinformation.en@autodesk.com.

You will receive an automatic reply with details on available support options.

Japan

Purchase of this product includes Start Up support via email and fax, covering installation* and configuration** support for 30 days, starting from your registration date, Japanese language only. Send an email with your question to LT_Startup@autodesk.com, or send a fax to 03-5396-9915. Support is available Monday through Friday from 9:30 a.m. to 5:00 p.m. JST, excluding holidays.

Australia and New Zealand

You are entitled to 30 days of free Up and Ready telephone support, from your date of purchase, covering installation* and configuration** of your new Autodesk software.

In Australia, call 1800-655-794 Monday through Friday from 9 a.m. to 5 p.m. local time, excluding holidays.

In New Zealand, call +64-9-414-0100, Monday through Friday from 9 a.m. to 5 p.m. local time, excluding holidays.

All Other Countries

Contact your local Autodesk Authorized Reseller or Autodesk for information about support options in your country. Autodesk offers some self-help support information, primarily in English, on the Autodesk website at www.autodesk.com/autocadlt-support.

6.2 How can I get personalized support and training for AutoCAD LT[®] 2009 software?

If you purchased this product from an Autodesk Authorized Reseller, contact your reseller for support and training information. To locate an Autodesk Authorized Reseller in your area, call your local Autodesk office or visit the Autodesk website at www.autodesk.com/reseller.

* Installation support is support for installing software on your computer system using the installation process described in the product *Getting Started* manual. Troubleshooting of installation issues is also included.

** Configuration support is support for setting up peripheral devices to work with your Autodesk software. It includes support for setting product and system variables to make the best use of the product on your system.

You can also visit www.autodesk.com/autocadlt-support for a list of the support options from Autodesk.

6.3 Is technical support available through Autodesk Subscription?

When you enroll your AutoCAD LT[®] software licenses in Autodesk Subscription, you are entitled to direct technical support via the web. Your Autodesk Distributor, Autodesk Authorized Reseller, or [Autodesk Retailer](#) can provide you with Autodesk Subscription enrollment rules, terms and conditions, and program and pricing details for your location. For more information about Autodesk Subscription, visit www.autodesk.com/subscription.

6.4 Where do I find training courses for AutoCAD LT[®] 2009 software?

You can attend instructor-led training at Autodesk Authorized Training Center (ATC[®]) locations around the world. These training centers use Autodesk Official Training Courseware (AOTC) to deliver comprehensive courses for new and intermediate AutoCAD LT[®] software users. Autodesk ATC sites also deliver custom courses on AutoCAD LT and other Autodesk products. To learn more, visit www.autodesk.com/atc.

6.5 How do I find out if service packs are available for AutoCAD LT[®] 2009 software?

In the event that Autodesk releases an AutoCAD LT[®] 2009 software service pack, it is easy to access and install it using the Communication Center feature within the product. Look at the top of the Communication Center window to see if an update is available. AutoCAD LT 2009 automatically recognizes if you have the most up-to-date release and prompts you if there is an update available. When you click the link, AutoCAD LT[®] 2009 automatically downloads and installs the update.

‡This product is subject to the terms and conditions of the end-user license agreement that accompanies download of the software.

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